SECTION 5: CASE RECORD MAINTENANCE AND ACCESS CHAPTER 3: CASE RECORD TRANSFER PROCEDURES

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CHAPTER OVERVIEW

This chapter provides procedures to follow when a family or child with whom we are working moves from the case manager county.

- 3.1 Intact Family Moves From County
- 3.2 Intact Family Remains in State
- 3.3 Intact Family Moves From State
- 3.4 Child in Out-Of-Home Care is Placed Within State
- 3.5 Child in Out-Of-Home Care is Placed Out of State
- 3.6 Parent of Child in Out-Of-Home Care Moves Within the State
- 3.7 Parent of Child in Out-Of-Home Care Moves Out of State
- 3.8 Change in Court Jurisdiction

3.1 Intact Family Moves From County

When an intact family has moved from the county, the Children's Service Worker shall:

- 1. Confirm with the family or collateral that the family has moved, or determine when the family is moving;
- 2. Obtain the new address or location of the family;
- 3. Record all activities, up to the date of last contact, within ten working days.

3.2 Intact Family Remains in State

If the intact family remains in Missouri, the Children's Service Worker shall:

- 1. Evaluate the current risk factors and determine if Children's Division (CD) can end its involvement with the family. Supervisory consultation is required;
- If the evaluation of current risk factors indicates CD should continue to work
 with the family, the Children's Service Worker must telephone the Division
 office in the county of the family's new residence. The worker should provide
 a brief summary of CD involvement with the family and the current risk
 factors;

NOTE: If the child is considered to be at high risk, contact the Division office in the new county of residence without delay.

 Complete and forward an e-mail message or form IM-42A to the Division office in the new county of residence to request verification of the new residence;

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4. The new county of residence shall verify residence and authorize the record to be transferred within ten working days;

 Upon authorization to transfer (by phone, return of form IM-42A, or by e-mail response) from the new county of residence, complete form SS-63 and transfer the record. Form IM-42 will be completed by clerical staff and accompany the record.

3.3 Intact Family Moves From State

If the family has moved out of Missouri, the Children's Service Worker shall:

- 1. Evaluate the current risk factors and determine if closure is appropriate. Supervisory consultation is required to assist in this determination;
- If the current risk factors indicate closure would not be appropriate, contact the public child protection agency in the new state of residence by letter or phone, depending on the evaluation of risk. Provide the following information:
 - a) A summary of why CD was involved with the family; and
 - b) A summary of current risk factors.
- 3. Complete form SS-63 and close the record. The family record will not be transferred out of state.

3.4 Child in Out-of-Home Care is Placed Within State

When a child in out-of-home care is placed in another Missouri county, the Children's Service Worker in the sending county shall:

- Reach an agreement with the receiving county (and any other Children's Service Worker involved as a case manager) regarding placement of the child;
- 2. Confirm placement by telephone, in writing, or by e-mail;
- 3. Complete the IM-42 and SS-61, record all contacts and complete a transfer summary;
- 4. Send a duplicate family record to the case manager within ten working days after placement (if the sending worker is not the case manager). The case manager will send the duplicate family record to the receiving county within five working days after assuring that current information about the family/child is in the record.

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5. Close CS-67A's for any services the child is receiving.

NOTE: When a child moves to another county and is expected to continue to receive services, the Children's Service Worker will close the CS-67A's and enter the new county code and new address, if known, on the CS-67 to transfer that form to the new county. The new county will update eligibility information on the CS-67 and complete new authorizations via the CS-67A.

NOTE: The authorizing worker in the new service county will reauthorize services for the child as needed and available.

3.5 Child in Out-Of-Home Care is Placed Out of State

When a child in out-of-home care is placed outside of Missouri, the Children's Service Worker in the sending county shall:

- 1. Refer to ICPC placement procedures Section 4, Chapter 25.
- 2. Complete IM-42, SS-61, close any CS-67A's, record all contacts, and complete a transfer summary.
- 3. Transfer the duplicate family record to the case manager county within ten working days if the child was not in the county of court jurisdiction.

3.6 Parent of Child in Out-Of-Home Care Moves Within the State

When a parent of a child in out-of-home care moves to another county, the Children's Service Worker shall:

- 1. Confirm with the parent or collateral that the parent has moved.
- 2. Notify the CD office by telephone or letter depending upon the evaluation of risk to any other children in the home or the need for immediate services. Request confirmation within five days.
- 3. Receive confirmation to transfer the record, complete an IM-42 and SS-63, close any active CS-67A's, and attach a memo giving the status of the family and the name of the Children's Service Worker who verified the residence. Complete the recording of all contacts and a transfer summary.
- 4. Transfer a duplicate family record to the case manager within ten days, if the record was in a service county and is being transferred to another service county. Once received, the case manager will transfer a duplicate family record to the new service county within five days, after assuring that current information on the family is in the record.

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The Children's Service Worker in the receiving county shall:

- 1. Confirm the family's residence and notify the sending county within five days.
- 2. Update the SS-63 or the SS-61 when the family is assigned to a Children's Service Worker.
- 3. Reauthorize any necessary Children's Treatment Services or PS day care, if these services are still necessary and available.

3.7 Parent of Child in Out-Of-Home Care Moves Out of State

When a parent of a child in out-of-home care moves out of state, the Children's Service Worker shall:

- 1. Confirm with the parent or collateral that the parent has moved.
- 2. Notify the case manager of the move, if there is a service county.
- 3. Complete an IM-42, an SS-63, close any active CS-67A's, record all contacts and complete a transfer summary. Transfer the family record to the case manager within ten days of the move.
- 4. Write to the public child welfare agency in the state where the parent resides to initiate services. If the initial contact is via telephone, a letter must follow.

3.8 Change in Court Jurisdiction

When there is a change in court jurisdiction, and the child will have a new case manager, the current case manager shall:

- 1. Contact the eligibility specialist (ES) in writing within five days to explain that the child's record is being transferred.
- 2. Indicate:
 - a) The child's name as it appears on the SS-61;
 - b) The child's DCN; and
 - c) The county that has taken jurisdiction and, the date of transfer.

MEMORANDA HISTORY: